



C2M v2.9

3.4.2 Develop Insight and Understanding

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Brief Description

Business Process: 3.4.2 C2M.Develop Insight and Understanding

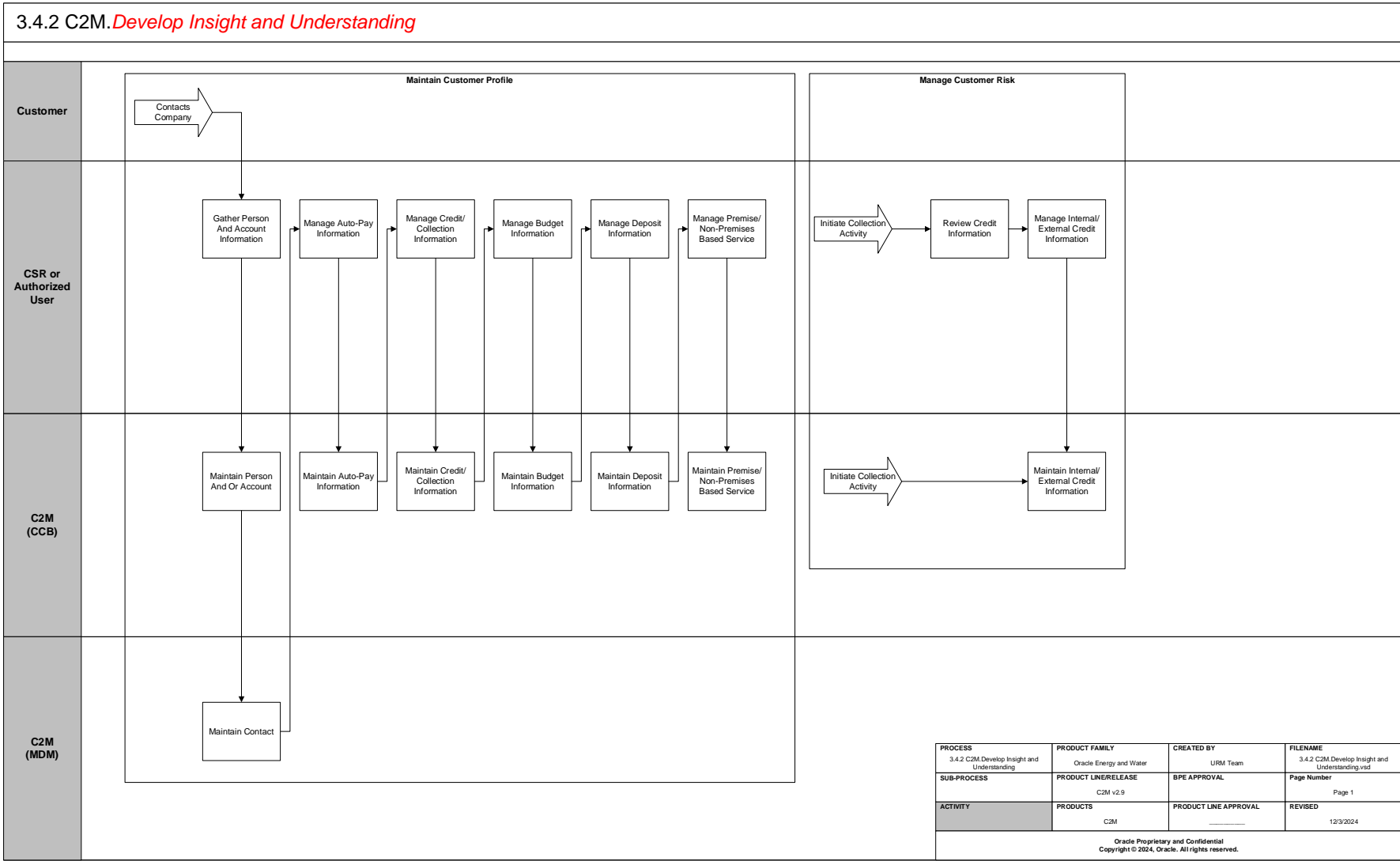
Process Type: Process

Parent Process:

Sibling Processes:

This process represents various activities that take place when Customer related information is collected, stored and maintained in the Application.

Business Process Model



Test Assets related to the Current Process

Testing Asset Sr.No	Testing Asset-Flows	No Of Data sets

Document Control

Change Record

Date	Author	Version	Change Reference
01/31/2012	Becky Ray		No Previous Document
03/04/2012	Galina Polonsky		Review
12/18/2013	Dean Davis		Update
03/28/2014	Galina Polonsky		Reviewed, Approved
09/07/2017	Ekta Dua		Updated word and Visio to C2M
01/09/2018	Galina Polonsky		Reviewed, Approved
08/27/2018	Jerry Chick		Minor grammatical corrections.
09/02/2018	Galina Polonsky		Reviewed, Approved
06/03/2019	Satya Kalavala		Updated Format for v2.7
10/29/2024	Kunal Nerkar		Updated Document and Visio for C2M v2.9
11/26/2024	Line Prado		Reviewed
12/18/2024	Galina Polonsky		Reviewed, Approved

Attachments: